

AltiGen VoIP PBX Solution

VoIP complete business telephone systems deliver powerful easy-to-use features, which maximize employee productivity.



SRMS

network technologies
DELIVERING TODAY'S BUSINESS SOLUTIONS

PRODUCT OVERVIEW

STANDARD FEATURES INCLUDED:

Unlimited voicemail, automated attendants, an integrated contact center, easy self-administration, and call detail reporting.

ADVANCED EMPLOYEE PRODUCTIVITY TOOLS:

Follow-Me Roaming®, One number access, Zoomerang®

INCREASED PRODUCTIVITY/COST CONTROL:

- Ability to manage the system in-house reduces the need for outside technicians
- Elimination of toll costs when communicating with remote offices
- Ease of use enhances customer relationships

FEATURES OVERVIEW

VoIP-PBX TELEPHONE SYSTEM

VoIP PBX call processing telephony architecture, the foundation of every VoIP system, delivers power and flexibility.

- Provides full availability, non-blocking scalability, and system growth
- Break-thru design integrates digital, analog and VoIP Trunks, IP and analog extensions, voicemail, auto-attendant, and other voice processing resources of the same high performance platforms

AUTO-ATTENDANT

VoIP PBX provides 255 separate auto-attendant menus with unlimited menu level expansion for call handling and information collection.

- Can be used as a primary interface for incoming calls with backup provided by a live operator
- When call volumes are high, or during a rollover, auto-attendant can be used to backup an operator
- Call menus are easy to use and allow callers to choose from a voice prompted menu to either talk to an operator, key in a specific extension or dial by name

VOICEMAIL

Every VoIP system includes a powerful voicemail system designed expressly for the business user.

- Ability to create and manage 2,000 voicemail boxes
- Even our smallest system comes standard with 1,500 hours of message storage
- Feature-packed system with advanced voice-prompted user interface for easy management

UNIFIED MESSAGING

The VoIP PBX phone system gives users the option of having their voicemail delivered to any SMTP/POP3 compliant e-mail server such as Microsoft Exchange™. You can retrieve voice and e-mail messages in one post office box.